## MyEducation BC has Partnered with Service BC to Enable a "Single Method Sign On"

Parents and Students that have a <u>MyEducation BC Account</u> **AND** a <u>BC Services Card</u> now have TWO options for logging in to MyEducation BC:

- 1. Login ID and Password (Currently being used)
- 2. BC Services Card

## To log in with your Login ID and Password:

- 1. Obtain a Login ID and Password from the school in which your child attends
- 2. Login to MyEducation BC using the Login credentials given to you

## To log in with BC Services Card:

- 1. BC Services Card app MUST be installed on your Iphone, iPad or Android device
- 2. After app installation, you must do a "Setup".. Setup the BC Services Card App
- 3. Setup process may take up to 24 hours to complete from start to finish as your BC Services Card account information is verified
- 4. BC Services Card requires specific supporting physical identification
- 5. Once the BC Services Card APP is "Setup" on your mobile device, <u>log in to MyEducation BC</u> (from either a <u>Desktop</u> OR your <u>mobile device</u>)
- 6. Once APP is "Setup" <u>CLICK HERE</u> for Instructions on how to proceed with setup from your Mobile Device
- 7. Once APP is "Setup" <u>CLICK HERE</u> for Instructions on how to proceed with set up from a Stand Alone Computer

## **IMPORTANT NOTES**

- If you choose to connect your MyEducation BC account to your BC Services Card, you will <u>NO LONGER</u> be
  able to log in to MyEducation BC using your Login ID and Password
- Parents without a MyEducation BC account cannot access MyEducation BC
- Parents MUST ONLY connect their BC Services Card to their personal MyEducation BC account.
- If MyEducation BC believes you are trying to connect your BC Services Card to someone else's MyEducation BC account, you will receive the following warning:

The birthdate on your BC Services Card doesn't match the student's file at the school. Do not connect your BC Services Card with your child's login ID.

- If the warning message is incorrect, and you are trying to connect your BC Services Card to your own MyEducation BC account, please check that you are using you own BC Services Card AND MyEducation BC login ID and password. If after checking and trying again you still receive this warning, click "Cancel" and contact your school office for assistance.
- Parents without a BC Services Card are only able to log in to MyEducation BC using their username and password.
- You can only connect your BC Services Card to ONE MyEducation BC account. If you have more than one
  MyEducation BC account, you may connect one of your MyEducation BC accounts to your BC Services Card,
  and you will use your username and password to log in to your other MyEducation BC accounts.